

Severn Trent Customer

Severn Trent
PO Box 407
Darlington
DL1 9WD

July 2024

Dear Customer,

An update on our work in your area

We would like to thank you for your ongoing support and patience since the work started at our treatment works in Martley.

Work is progressing well to upgrade the treatment work. We have come to the stage where we need to upgrade some of the current equipment onsite. To do this without any interruption to the sewer system we will need to use tankers to move the foul water to another site.

Tankers will be working 24 hours a day from 22nd July for 4 days. Along with the tankers there will be an increase in construction traffic to the site. We are sorry for any nuisance we may cause during this work but please be assured that we and our contract partner Tilbury Douglas, will be doing our best to minimise the disruption. **This work is weather dependent. If there is too much pressure on the sewer network due to heavy rain we wont be able to carry this work out and will reschedule it. I will be back in touch if this is the case.**

Who do I contact about the work?

- If you have any queries about this work, please get in touch with me on **07977592495** between Monday-Friday 08:00am – 17:00pm (please quote the project title – **Martley-Ductons Coppice**)
- If you experience any issues with your water or sewerage service while the work is being done, please call our 24-hr operations centre on **0800 783 4444**.

Yours faithfully

Paul Hughes
Community Communications Officer
Severn Trent